



Cleaning and Finishing Service

Thank you for your order please read this vital information.

Please Note: By sending us your Awning you agree to our Terms and Conditions.

All removable items on the awning should be removed this may/might include zips, elastic tent peg bands, curtains or removable valances (this is because we use industrial machines and when the machines drain any loose items can be lost).

If your awning is very dirty or is a **seasonal** pitch awning it may have suffered more wear and tear than a less used awning i.e. mould, mildew, UV damaged and tree sap may be more present and undetectable to the naked eye, this possibly could mean that some weaker stitching (including piping/beading or other materials such as the actual roof) may come away in the process and windows may be affected please note that we will not be held responsible for any loose stitching or wear and tear damage once washed and any missing items, please read our T&C's.

Should this happen we have a repair facilities, if you do know of any repairs prior to processing please inform us we have enclosed a standard awning picture which you can mark your repairs on. If you can then send this in via email at barebacklaundry@btinternet.com or with your awning we will be able to quote, please note that if you decide not to undertake the work or if no work is found there would be an admin charge of £20.

Once you have packed your item(s) please can you insure that all walls are removed and packed.

1. Fill out the details on Page 3 and return with Awning.
2. Attached the plastic name labels to your Awning parts
3. Close the Shipping Sack provided with the zip ties also provided
4. Call us to arrange collection of your item(s)

(Please note that if your bags weighs over 30Kilos each you will be charged an extra £30).

Our turnaround time is usually 4 weeks from collection. If you do need the item processed quicker this is possible but at an extra charge. (£30) In the winter (September - May) turnaround time may increase. We will always endeavour to have the awning back before you need it, if we are told when at time of booking (please note on the details that you include too).

If there is any further information you require please contact us as we are here to help in any way we can.

Yours sincerely

Alison Smith
barebacklaundry@btinternet.com
07920 017460

Bareback laundry General Terms and Conditions

www.BarebackLaundry.co.uk
Bareback Laundry c/o Unit 18 green Farm, Fritwell, Bicester, OX27 7QU
Email: barebacklaundry@btinternet.com Tel: 07920 017460

Validity:

These General Terms and Conditions apply to all cleaning and finishing services that Bareback Laundry provides to its clients, insofar as there is nothing else compulsorily required by law or agreed upon in writing by the parties in individual cases.

Offers:

All Bareback Laundry offers are non-binding, as long as not expressly indicated otherwise. In this case, the offer is binding for 30 days from the date the offer is made.

Additional special orders, such as pick-up and delivery of the contract goods, refusing the contract goods, sewing, altering, mending, and storing contract goods are negotiated and billed separately.

Order confirmation:

The agreement comes into effect with the client's written order confirmation, after the client has been sent a written proposal by Bareback Laundry.

Changes to the agreement:

Subsequent changes to the agreement are only valid in writing. If, during the fulfilment of the order, it becomes clear that the offered services do not correspond to actual conditions (e.g. state of materials, volume, materials), Bareback Laundry will immediately inform the client of this fact and is authorized to bill any additional charges arising from such an occurrence.

Execution of cleaning and finishing:

Bareback Laundry pledges to carry out the order professionally and carefully, taking care of the materials and in an eco-friendly way, and using eco-friendly, tested products and the additives of leading manufacturers.

Adherence to the contract:

The client shall deliver the contract goods to be processed by the agreed-upon date to the contract fulfilment location, allowing Bareback Laundry to begin the order as agreed and without delay.

In case of force majeure, the order will be delayed as long as the force majeure situation makes it impossible to adhere to the Bareback Laundry agreement. If the force majeure situation lasts longer than 30 days, each party reserves the right to cancel the contract at no charge, without having to pay damages to the other party. In these General Terms and Conditions, force majeure is understood to be, in addition to those conditions defined by law and jurisdiction, all outside or unforeseen events that are not under the control of Bareback Laundry and which prevent Bareback Laundry from performing its contractual duties.

If, during professional testing of object of the contract, or during the course of the cleaning and finishing, it becomes clear that the order cannot be carried out properly or only with an increased risk, Bareback Laundry reserves the right to discontinue carrying out the order, unless the client instructs Bareback Laundry in writing to continue with the process at the client's own risk.

Fulfilment location:

The fulfilment location for delivery, payment and warranty shall be set down in the proposal.

Pricing:

If nothing else is agreed upon in writing, the valid prices of the current price list apply.

If Bareback Laundry is delayed in fulfilling the contract or has difficulty fulfilling the contract due to circumstances for which the client is responsible, Bareback Laundry is authorized to bill the client for any additional cost incurred by Bareback Laundry. Additional claims reserved.

Payment:

In the absence of other written agreements, 100% of the order price is due at time the order is placed. The remaining amount is due without deductions by the pick-up deadline of the processed contract goods.

In case of a payment delay, default charges of 7.5% per year shall be due from the client.

Bareback Laundry reserves the right to withhold the contract goods until payment has been made in full.

Contract goods defects, liability and compensation for damages:

Bareback Laundry is not responsible for defects present in delivered contract goods. Bareback Laundry is especially also not liable for damages (seams, windows, material wear-and-tear, weak points as well as insufficient cloth strength, prints, labels or material designs, previous unprofessional processing and hidden defects) that could not be recognized by a simple viewing of the goods.

Bareback Laundry is not responsible for differences in colour resulting in any way from cleaning and finishing the contract goods. Furthermore, stickers, printed designs or sewed on metal fittings such as shackles or similar may come loose during Bareback Laundry's cleaning and finishing process, for which Bareback Laundry is not liable. The same applies to vinyl windows, which may lose their transparency through UV rays and moisture due to their lack of UV resistance.

If the material is especially grimy or weathered, it may become damaged (loose seams and prints, as well as coating, shrinkage and discoloration).

Should Bareback Laundry cause damage to the contract goods during processing despite taking extreme care, the client must submit its list of obvious defects to Bareback Laundry within a maximum of 21 days after the contract goods are returned or for hidden damages as soon as they are discovered. The client loses its claims stemming from the defect warranty of the cleaning and finishing contract after this notice period expires.

Initially, the client has a claim to the correction by Bareback Laundry of any damages caused by Bareback Laundry. If the improvements do not correct the defect, the clients may demand a price reduction.

Bareback Laundry is liable for deliberate breaches of its duties, or for breaches caused by gross negligence. For breaches caused by negligence, the liability is limited to a maximum of three times the value of the contract for the corresponding order, insofar as no other legal regulation has priority.

Bareback Laundry is liable for the loss of contract goods in the unlimited amount of the present value of the contract goods.

In case of dispute over damage claims, an independent expert or lab will be assigned to investigate. Shipping and investigative costs shall be billed to the client. If the investigation shows that Bareback Laundry processed the article incorrectly, the client will be reimbursed for the above-mentioned costs.

Pick-Up:

Pick-up deadlines are only liable with the expressed written confirmation by Bareback Laundry.

The client must pick up the contract goods within 1 month after the pick-up date confirmed by Bareback Laundry. If the client does not pick up its contract goods within this period of notice, Bareback Laundry is authorized to charge rent from the 1st month after the delivery deadline for the storage of the contract goods until they are picked up. The rental amount is determined by the General Rental Terms and Conditions of Bareback Laundry. Any default charges for the cleaning and finishing price remain unaffected by this.

If the contract goods are not picked up within one year of the delivery date, and if Bareback Laundry does not know the client or the client's address, it is authorized to utilization according to the law, if the client gets in touch with Bareback Laundry prior to utilization. Contract objects whose proceeds exceed neither Bareback Laundry's processing costs nor those of the utilization procedure may be utilized economically judicious manner and freely. The client has the right to any utilization proceeds, minus any processing, storage or utilization costs.

General:

If any individual conditions of these General Terms and Conditions become ineffective, this shall not affect the legality of the remaining conditions.

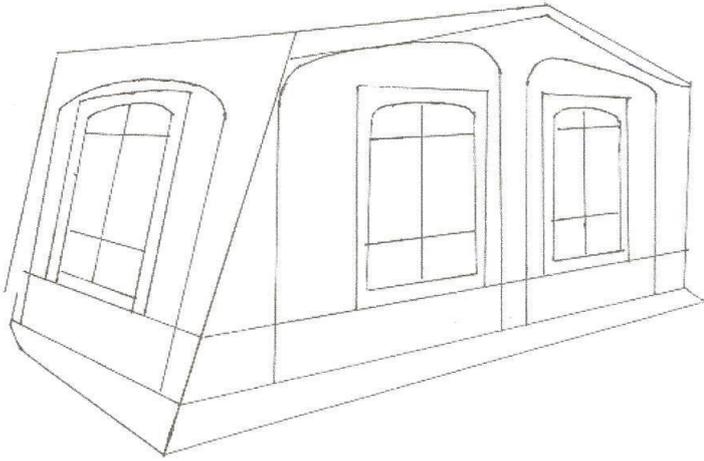
This contract is exclusively subject to the laws of the fulfilment location.

The official courts of the fulfilment location are exclusively responsible for any disputes resulting from this contract.

Please Return this Page with Awning

Date: _____

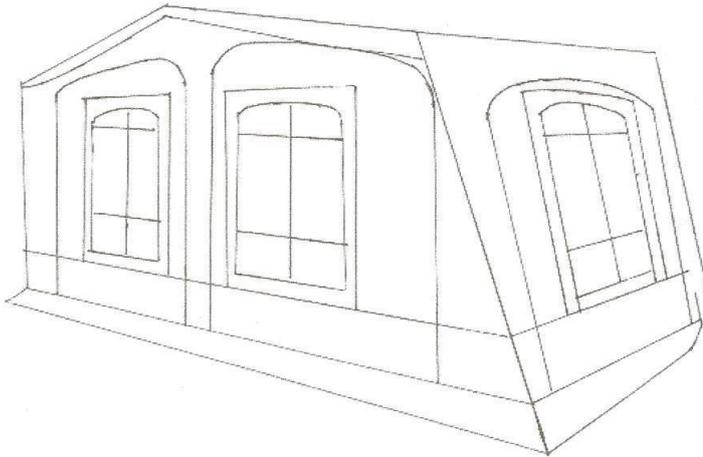
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Please mark any necessary repairs on the picture opposite

Please remember

All removable items on the awning should be removed this may/might include zips, elastic tent peg bands, curtains or removable valances (this is because we use industrial machines and when the machines drain any loose items can be lost).



Name:

AwningType:

Address:

Colour:

Tel:

No Repairs Required: (tick as appropriate)

Repairs Required:

Note of any necessary repairs as marked above:

I give permission to do any work under £_____ without contacting me first. If the repair work is going to cost more please contact myself. **Please note by sending us your Awning you are agreeing to our T&C's.**

Any other relevant information: